

SOUTHWEST IOWA LOCATIONS

Heartland Family Service, a 501(c) (3) non-profit, offers services from 12 locations in the following nine southwest Iowa Counties: Adair, Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, and Shelby.

For more information, contact us today!

Charles E. Lakin Human Services Campus

(712) 435-5350
1515 Ave. J, Council Bluffs, IA 51501

Child & Family Center

(712) 325-5640
Charles E. Lakin Human Services Campus
705 N. 16th Street, Council Bluffs, IA 51501

Glenwood Office (By Appointment Only)

(712) 527-2177
302 1/2 S. Locust St., Glenwood, IA 51534

Harlan Office (By Appointment Only)

(712) 695-4002
719 Market St., Harlan, IA 51537

Heartland Bridges

(712) 325-5650
600 Ninth Ave., Council Bluffs, IA 51501

Heartland Homes

(712) 435-5360
1503 Ave. J, Council Bluffs, IA 51501

H. Lee Gendler Center

(712) 322-1407
515 E. Broadway, Council Bluffs, IA 51503

Iowa Family Works

(712) 435-5380
1722 Ave. C, Council Bluffs, IA 51501

Logan Office (By Appointment Only)

(712) 644-2946
107 N. Fourth Ave., Logan, IA 51546

Peer Center

(712) 242-2500
Omni Centre Business Park
25 Main Place, Suite 300, Council Bluffs, IA 51503

Therapeutic Education Center Council Bluffs Campus

(712) 325-1331
2912 9th Ave., Council Bluffs, IA 51501

Transitions Housing Facility

(712) 329-8900
208 S. 25th St., Council Bluffs, IA 51501

CALL
(402) 552-7400

EMAIL
info@HeartlandFamilyService.org

VISIT OUR WEBSITE
HeartlandFamilyService.org

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to Visit our
Website!



HEARTLAND
family
Service
Good works.



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HEARTLAND FAMILY SERVICE Southwest Iowa Programs & Services Guide



Strong communities.

So
everyone
can. HEARTLAND family Service

HEARTLAND FAMILY SERVICE SOUTHWEST IOWA SERVICES

Since 1875, it has been the mission of Heartland Family Service (HFS) to strengthen individuals and families in our community through advocacy, education, counseling, and support services.

HOUSING, SAFETY, & COMMUNITY WELL-BEING

The **Housing, Safety, & Community Well-Being** program focus area works to co-create with the community through community engagement and outreach, as well as offers a collection of services to provide immediate and long-term assistance to members of our community experiencing crises such as domestic violence, sexual assault, trafficking, homelessness, and financial instability. Community support, education and in-home services are provided for children and families to prevent entry into the child welfare system.

Services include:

Homeless Diversion & Prevention

- Homeless Diversion
- Homeless Prevention
- Heartland Homes & Transitions
- Heartland Housing Solutions

Rapid Rehousing

- Heartland Housing Opportunities
- Heartland Housing Passages
- Pottawattamie County Homeless Link (PCHL)

Housing Supportive Services

- Homeless Street Outreach
- Projects for Assistance in Transition from Homelessness (PATH) Case Management (IA)



Some of our services are offered on a sliding fee scale.

HEARTLAND FAMILY SERVICE. SO EVERYONE CAN.

Heartland Family Service provides an array of services to help clients take an integrated, multi-service approach toward safety, well-being, and, ultimately, self-sufficiency.

COUNSELING & PREVENTION

The **Counseling & Prevention** program focus area offers services that share a central focus on therapeutic treatments to help manage chronic mental health illnesses, provide early intervention services, and work to prevent problems with substance use and problem gambling before they occur. These services also include therapeutic education for children, K-12, providing support today for a brighter future.

Services include:

Community-Based Behavioral Health

- Assertive Community Treatment
- Certified Community Behavioral Health Clinics
- Heartland Bridges
- InSHAPE®
- Integrated Health Home
- Intensive Psychiatric Rehabilitation
- Peer Support

Mental Health Crisis Response & Stabilization

- Mental Health Crisis Response Teams
- Crisis Stabilization Community-Based Services (ACT)
- Crisis Stabilization Residential Services (Heartland Bridges)

Outpatient Behavioral Health Treatment

- Child & Family Center
- Mental Health Counseling
- Problem Gambling Treatment | **24-Hour Gambling Crisis Line** | 866-322-1407
- Psychiatric Services & Medication Management
- Substance Use Treatment

Outreach & Prevention

- Outreach
- Prevention

Residential Co-Occurring Mental Health & Substance Use Treatment

- Family Works

Therapeutic Education for Children Living with Mental Illness

- Therapeutic Education Center - Council Bluffs Campus



NOTICE

Heartland Family Service complies with all applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, gender, disability, gender identity, or any other individual characteristic.

ATTENTION: If you speak limited English, language assistance services, free of charge, are available to you. **Call (402) 552-7400 | TTY: 711**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. **Llame al (402) 552-7400 | TTY: 711**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. **Gọi số (402) 552-7400 | TTY: 711**