

Mental Health Counseling & Prevention Program Services

Professional counseling services are designed to improve each person's and family's psychological, emotional, and social needs. Our licensed and experienced counselors use a dual-diagnosis approach to assess and treat mental health, substance use, and problem gambling.

Counseling Services

Counselors may help each client address concerns of conduct, identity, trauma, addiction, or other behavioral concerns. They may also assess mental and/or emotional conditions and help ease adjustments to transitions in family life.

Types of Treatment

Heartland Family Service incorporates proven, effective, and evidence-based practices in a number of treatments, including:

- Dialectical Behavior Therapy (DBT) for youth and adults
- Eye Movement Desensitization and Reprocessing (EMDR)
- Cognitive Behavioral Therapy (CBT)
- Parent-Child Interaction Therapy (PCIT)
- Child-Parent Psychotherapy (CPP)

How It Works

Each client will fill out an assessment form to help us determine the best counselor for you and the proper treatment that will meet your needs. This assessment will ask you questions about your medical history, history of trauma, and addictive behaviors, among others.

If you decide to enroll in treatment after your assessment is complete, you and your therapist will develop goals to address your specific needs in order to help you achieve your desired outcome. Your services could include individual, family, group, and/or couples counseling. Psychiatric evaluation, medication management, and 24-hour, on-call emergency access may also be available to you.

Walk-in Open Access Evaluation Schedule

Tuesday and Thursday | 8 - 11 a.m.

Heartland Family Service Mental Health Counseling program is part of the Iowa Department of Public Health (IDPH) Integrated Provider Network, with services funded by the IDPH and the U.S. Department of Health and Human Services Substance Abuse and Mental Health Services Administration.

Let's help others overcome challenges.

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H. Lee Gendler Center 515 East Broadway, Council Bluffs, IA, 51503 PH: (712) 435-5363 | FX: (712) 322-6833 info@HeartlandFamilyService.org HeartlandFamilyService.org

Heartland Family Service accepts the following insurance:

Aetna
Cigna
Medicare
Midlands Choice
Optum – United Health Care
Tricare
United Healthcare
Wellmark BCBS of Iowa

Iowa Medicaid:

Amerigroup

Iowa Medicaid (IME)

Iowa Total Care

Please be prepared to present your insurance card prior to any services you receive.

Co-pays are due at the time services are rendered.

Sliding fee clients:

Your two most recent pay stubs will be required as well as payment at the time of service.

Full evaluation costs:

The cost of an evaluation in both Iowa and Nebraska is \$300. Payment is due at the time of service.

Operating While Intoxicated (OWI) evaluation costs:

The cost of an OWI evaluation is \$125.

OWI evaluations are not covered by private insurance.

Let's help others overcome challenges.





Mental Health Counseling Program

Confidential Adult Health History

Heartland Family Service has a holistic and integrated philosophy of care. Mental health conditions, addictions, and trauma can be very stressful to the body as well as the mind. We ask for your health history in order to fully assess your needs at the time of the initial evaluation, and to make the best and most comprehensive recommendations for your treatment and services. All information is confidential.

Date:		Name:					D.O.B.:	
Health History: Please indicate if you have now, or have had in the past, any of these conditions. If you need to add more information about a conditions please use the comment box below								
		Curre	nt	Past		Curre	ent	Past
Head Injury					High Blood Pressure			
Blackouts					Diabetes			
Migraines					Asthma			
Headaches					Skin Diseases			
Seizures					Kidney Problems			
Lupus					Liver Problems			
Fibromyalgia					Heart Problems			
Stroke or TIA					Respiratory Problems			
Dizziness					Vision Problems			
Sleep Difficulties					Hearing Problems			
Paralysis					Back or Neck Pain			
Stomach or GI	problems				Thyroid Problems			
Gynecological	Problems				Cancer			
Sexually Trans	smitted Disea	se			Females: Pregnancy			
Please list any other medical problems not included above				Additional Information/Com	nents:			

When life improves for one of us, life improves for all of us. We all matter.

Adult Health History 10/30/2013

Name of Medication	rly taking these medica Dosage/Frequency	Prescribed by	Reaso	n Taken	Chec
rume of medication	Dosage/Trequency	Tresoribed by	Acuso	n runen	if takin
					-
_	: Indicate if you have a		symptoms	_	
Feeling Weak	Weight Loss	Fever	I	Night Sweats	line etel.
Persistent Cough Have you ever had a TB Test?	Chest Pain Yes No	Coughing up Blo		Frequently fee	ling sick
Did you have a chest x ray or oth				ve	
Have you lived in the same enviro				for TB ? Yes	No
If your history has placed you a			_		
, , ,	= =	the results of the TB test		,	•
		IV/AIDS			
lave you ever been tested for HI		Results: Positive	 _		
lave you lived in the same environ			YesI	No	
lava yay ayar had a tast far han		lepatitis If positive, have you	./da.vav.gat	treatment? Ye	s ПNо
Have you ever had a test for hepa Have you lived in the same enviro					Yes N
For therapist use: Was a TB test i		Was a Health Refer	_	Yes No	163 []14
f a TB Test was recommended pl					
·					
		ent Health Care			
Your Primary Care Physician/Nan	ne, Address and Phone:				
f you do not have a personal phy	rician da vau want a refer	ral2			
f you do not have a personal phy Date of last Physical Exam:	isician do you want a referi	ral?YesNo Date of last Dental I	Evam:		
Client Signature:		Therapist Signature			
Use this space for any additional	information				

Adult Health History 10/30/2013

PATIENT HEALTH QUESTIONNAIRE (PHQ-9)

NAME:		DATE:			
Over the last 2 weeks, how often have you been bothered by any of the following problems?					
(use "✓" to indicate your answer)	Not at all	Several days	More than half the days	Nearly every day	
1. Little interest or pleasure in doing things	0	1	2	3	
2. Feeling down, depressed, or hopeless	0	1	2	3	
3. Trouble falling or staying asleep, or sleeping too much	0	1	2	3	
4. Feeling tired or having little energy	0	1	2	3	
5. Poor appetite or overeating	0	1	2	3	
6. Feeling bad about yourself—or that you are a failure or have let yourself or your family down	0	1	2	3	
7. Trouble concentrating on things, such as reading the newspaper or watching television	0	1	2	3	
8. Moving or speaking so slowly that other people could have noticed. Or the opposite — being so figety or restless that you have been moving around a lot more than usual	0	1	2	3	
9. Thoughts that you would be better off dead, or of hurting yourself	0	1	2	3	
	add columns	-		+	
(Healthcare professional: For interpretation of TOTA please refer to accompanying scoring card).	4L, TOTAL:				
10. If you checked off any problems, how difficult		Not diffi	cult at all		
have these problems made it for you to do		Somewhat difficult			
your work, take care of things at home, or get		Very dif			
along with other people?		_	ely difficult		
		-Vii cille	ory annount		

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GAIN-Short Screener (GAIN-SS)

Version [GVER]: GAIN-SS 2.0.3

	Wl	nat is your name? a b b c.				
		(First name) (M.I.) (Last name)				
	Wl	nat is today's date? (MM/DD/YYYY)/				
						ı
	pro mo res	e following questions are about common psychological, behavioral, and personal oblems. These problems are considered <u>significant</u> when you have them for two or are weeks, when they keep coming back, when they keep you from meeting your ponsibilities, or when they make you feel like you can't go on.	Past month	12 months ago	1+ years ago	
		ter each of the following questions, please tell us the last time that you had the oblem, if ever, by answering, "In the past month" (3), "2-12 months ago" (2), "1 or	ıst n	to 1	- ye	Never
		re years ago" (1), or "Never" (0).	Pa	2	1+	ž
		11 / 1112 18 (1) 11 11 11 (1)	3	2	1	0
IDScr	1.	When was the last time that you had significant problems				
		a. with feeling very trapped, lonely, sad, blue, depressed, or hopeless about the future?	. 3	2	1	0
		b. with sleep trouble, such as bad dreams, sleeping restlessly, or falling asleep during the day?	. 3	2	1	0
		c. with feeling very anxious, nervous, tense, scared, panicked, or like something bad was going to happen?	. 3	2	1	0
		d. with becoming very distressed and upset when something	•			•
		reminded you of the past?		2	1	0
		e. with thinking about ending your life or committing suicide?	. 3	2	1	0
EDScr	2.	When was the last time that you did the following things two or more times? a. Lied or conned to get things you wanted or to avoid having to do	2	2	1	0
		something?		2	1	0
		b. Had a hard time paying attention at school, work, or home?		2	1	0
		c. Had a hard time listening to instructions at school, work, or home?		2	1	0
		d. Were a bully or threatened other people?		2	1	0
		e. Started physical fights with other people?	. 3	2	1	0
SDScr	3.	When was the last time that	2	2	1	0
		a. you used alcohol or other drugs weekly or more often?	. 3	2	1	0
		b. you spent a lot of time either getting alcohol or other drugs, using alcohol or other drugs, or feeling the effects of alcohol or other drugs?	. 3	2	1	0
		c. you kept using alcohol or other drugs even though it was causing social problems, leading to fights, or getting you into trouble with other people?	. 3	2	1	0
		d. your use of alcohol or other drugs caused you to give up, reduce or have problems at important activities at work, school, home, or social events?	3	2	1	0
		e. you had withdrawal problems from alcohol or other drugs like shaky hands, throwing up, having trouble sitting still or sleeping, or that you used any alcohol or other drugs to stop being sick or avoid withdrawal problems?	. 3	2	1	0

	(Continued)	h	onths ago	ago						
	After each of the following questions, please tell us the last time that you had the problem, if ever, by answering, "In the past month" (3), "2-12 months ago" (2), "1 or more years ago" (1), or "Never" (0).	ال Past month	\sim 2 to 12 months	$- \left \begin{array}{c} 1 + \text{years } a \end{array} \right $	o Never					
GT IG	4. When was the last time that you	3	2	1	0					
CVScr	4. When was the last time that youa. had a disagreement in which you pushed, grabbed, or									
	shoved someone?	3	2	1	0					
	b. took something from a store without paying for it?	3	2	1	0					
	c. sold, distributed, or helped to make illegal drugs?	3	2	1	0					
	d. drove a vehicle while under the influence of alcohol or illegal drugs?	. 3	2	1	0					
	e. purposely damaged or destroyed property that did not belong to you?	3	2	1	0					
	 5. Do you have other significant psychological, behavioral, or personal problems that you want treatment for or help with? (If yes, please describe below)									
	For Staff Use Only									
	8. Site ID: Site Name v									
	9. Staff ID: Staff Name v									
	10. Client ID: Comment v									
	11. Mode: 1) Administered by staff 2) Administered by other 3) Self-administered 12. Number of 2s and 3s: IDSscr: EDScr: SDScr: CVScr: TDScr:									
	13. Referral: MH SA ANG Other 14. Referral Code:									
	15. Referral comments:									
	v1									
	v2									
	v3.									

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